

Quality Policy

It is the policy of Energy Recovery, Inc. to be recognized as a highly responsive and focused supplier of quality products to our customers.

Our goal is to have satisfied internal and external customers, to constantly innovate in our products, and to continually improve in all our activities to ensure we produce quality products in a timely manner.

This policy applies to all phases of product life cycles and services, from identification of market needs to final satisfaction of all customer and regulatory requirements.

We explain our quality policy to employees during orientation and re-emphasize during training sessions and other meetings to ensure understanding. Employee participation is encouraged at these meetings to recommend continuous methods of improvement.

The policy is reviewed to ensure its continued suitability. Responsibility for instilling and maintaining the quality policy resides with upper management.